Welcome Back
Online and Hybrid Faculty

August 19, 2014
Office of Distance Learning

UNIVERSITY OF LOUISIANA Lafayette

Agenda

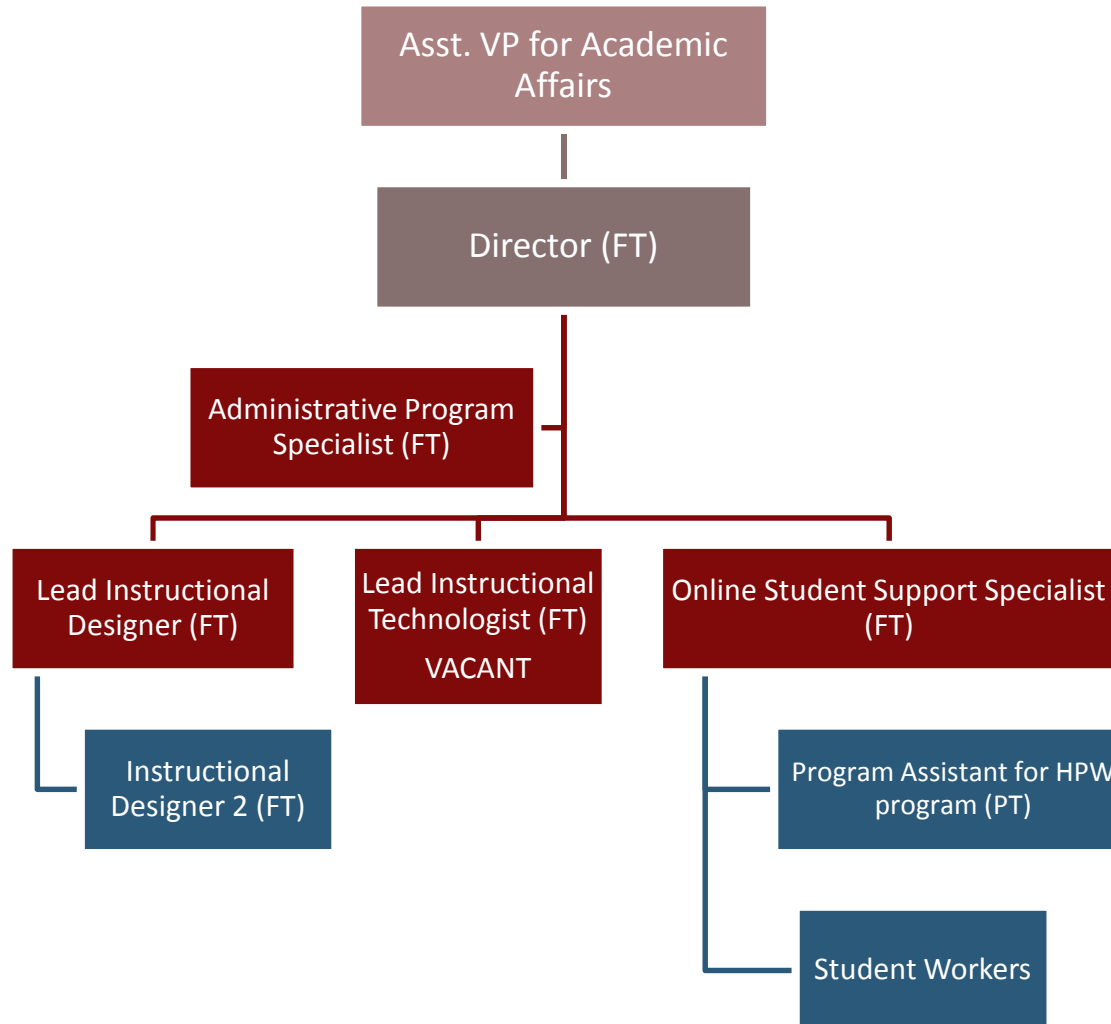- ODL Services

- What's New? Tools and Resources

- Student Services

- Join in!

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ODL Services

ODL Services: ID Team

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                    ┌──────────────────────┐
                    │  Asst. VP for Academic│
                    │       Affairs         │
                    └──────────┬───────────┘
                               │
                    ┌──────────┴───────────┐
                    │    Director (FT)      │
                    └──────────┬───────────┘
        ┌──────────────────────┤
┌───────┴──────────────┐       │
│ Administrative Program│       │
│   Specialist (FT)     │       │
└──────────────────────┘       │
        ┌──────────────┬────────┴──────────┐
┌───────┴───────┐ ┌────┴──────────┐ ┌──────┴──────────────┐
│Lead Instructional│ │Lead Instructional│ │Online Student Support│
│  Designer (FT)   │ │Technologist (FT) │ │   Specialist (FT)    │
│                  │ │     VACANT       │ │                      │
└───────┬──────────┘ └──────────────┘ └──────┬──────────────┘
    ┌───┴──────┐                          ┌───┴──────────────┐
┌───┴──────────┐                      ┌───┴──────────────┐
│ Instructional │                      │Program Assistant for HPW│
│ Designer 2 (FT)│                      │   program (PT)     │
└───────────────┘                      └────────────────────┘
                                           ┌────────────────┐
                                           │ Student Workers │
                                           └────────────────┘
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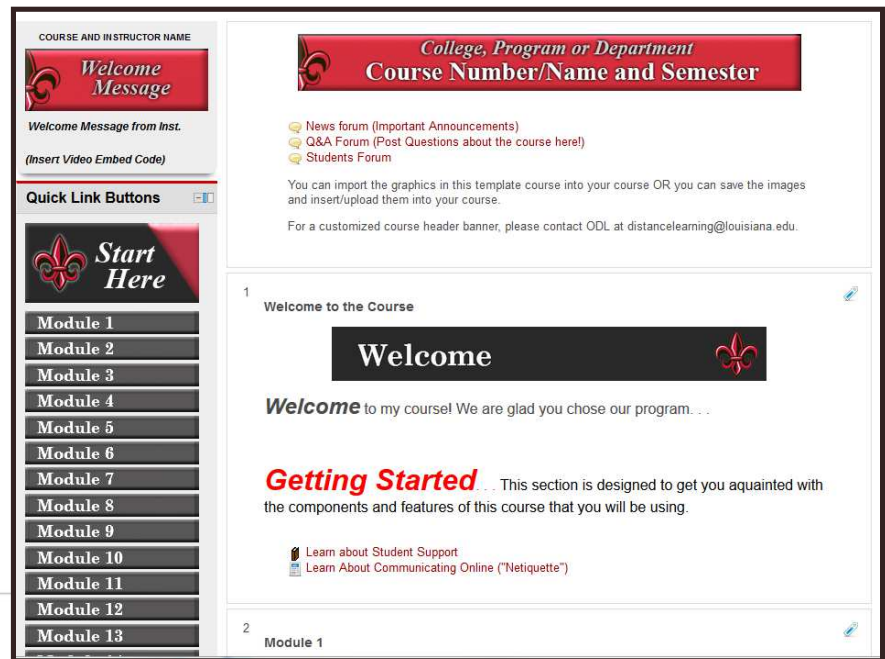
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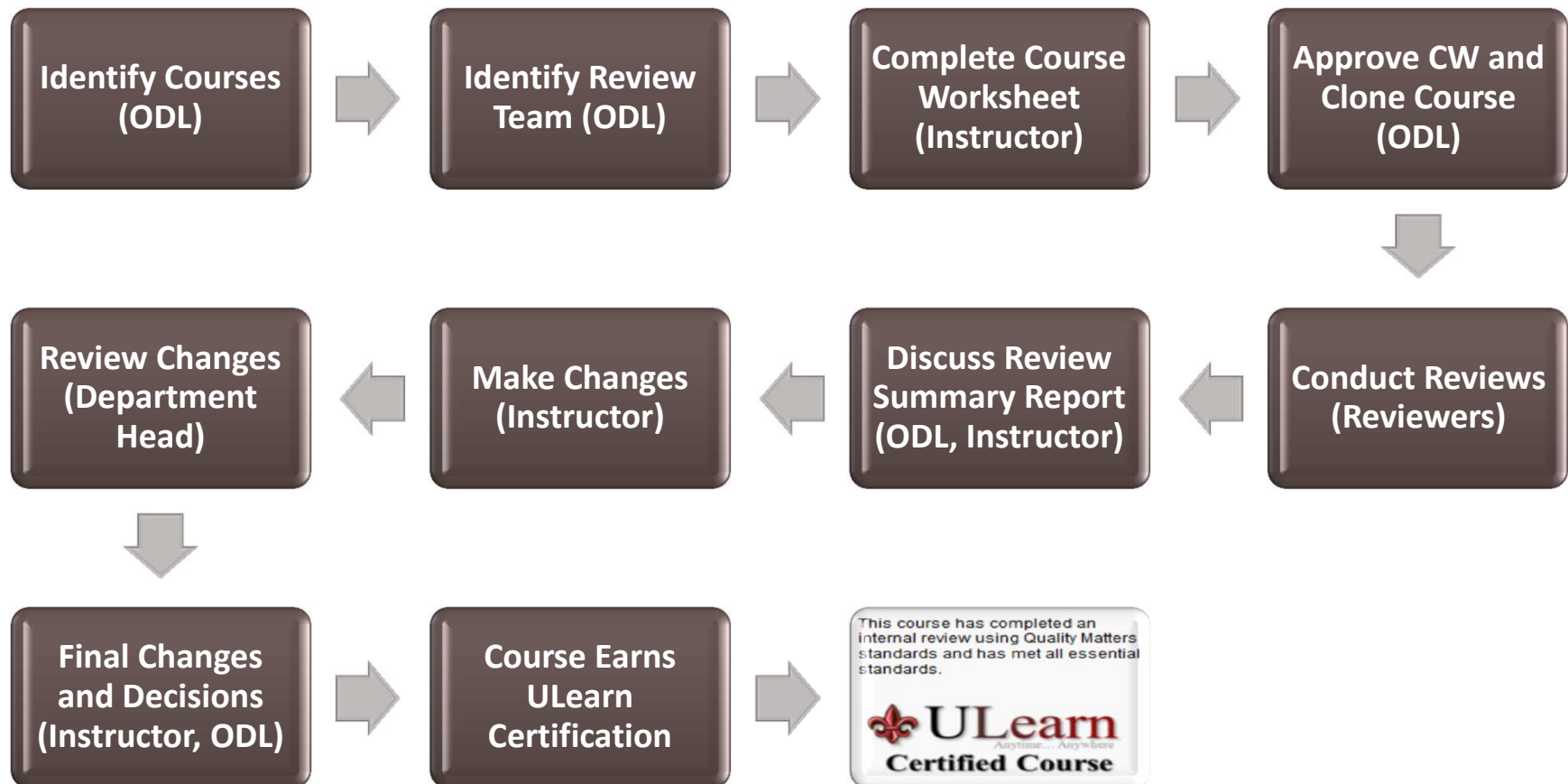
ODL Services: ID Team

- Who's My Instructional Designer?

  - Arts: Claire Arabie

  - Business: Alise Hagan

  - Education: Alise Hagan

  - Engineering: Alise Hagan and Claire Arabie

  - Liberal Arts: Alise Hagan

  - Nursing & Allied Health: Claire Arabie

  - Sciences: Claire Arabie

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ODL Services: ID Service Plan

- Faculty Certification
  - Initial Certification (Online Teacher, Course Designer)
  - Additional Professional Development Opportunities
- Course Development
  - "Top 5"
  - Navigation and course templates
  - Technology integration
  - Mini-reviews

ODL Services: Course Reviews

Identify Courses (ODL) → Identify Review Team (ODL) → Complete Course Worksheet (Instructor) → Approve CW and Clone Course (ODL)

Review Changes (Department Head) ← Make Changes (Instructor) ← Discuss Review Summary Report (ODL, Instructor) ← Conduct Reviews (Reviewers)

Final Changes and Decisions (Instructor, ODL) → Course Earns ULearn Certification →

This course has completed an internal review using Quality Matters standards and has met all essential standards.

ULearn
Anytime… Anywhere
Certified Course

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What's New?
Tools and Resources

What's New? Resources

- Quality Matters 5th Edition

  - Everyone has to be updated by November 30, 2014

  - Online refresher: 1 hour

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What's New? Tech Tools

- ■ Web Conference

- ■ Lecture Capture

- ■ Engagement

Coming Fall 2014!

- ■ Academic Integrity

What's New? Tech Services

- ## After hours / Weekend Technical Support
  - Helpdesk.louisiana.edu
  - 2-HELP
  - ithelp@louisiana.edu
  - Don't stop reporting!

- ## "Account Suspended" block

- ## Browser Check
  - http://helpdesk.louisiana.edu/get-help/moodle/browsercheck
  - Asking the right questions

*** IMPORTANT NOTICE ***

* * * * * * * * * * * * * *
**A C C O U N T
S U S P E N D E D**
* * * * * * * * * * * * * *

Your access to Moodle has been restricted due to unpaid University debts.

Description	Status	Details
Browser Check	✔ Good	Firefox 26.0 is good!
JavaScript enabled	✔ Good	Your JavaScript is enabled.
Java plug-in	✔ Good	You have Java plug-in version 1.7.0_45
Popup Blocker Check	✔ Good	Good to go!
Flash Check	✔ Good	You have Flash 11.9 r900
Adobe Acrobat plug-in	✔ Good	You have the Adobe Acrobat plug-in installed.
Connection speed	✔ Good	Your connection speed of 2285362 bps is good, although for the best performance we recommend 3,000,000 bps or higher.
Cookie Check	✔ Good	Cookies are enabled.

After making any changes click here to retry this test

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What's New? Moodle 2.7 Upgrade

- ## Timeline

  - Fall 2014: Small Beta Pilot

  - Spring 2015: Large Beta Pilot

  - Summer 2015: Full Conversion by choice

  - Fall 2015: Full Conversion by policy

- ## Moodle Users Group (MUG)

  - October 2014 (poll)

  - Goal: Faculty input on Moodle design and functionality

Student Services

Student Services: Orientation

- Requirements

- Completers (367 issued certificates as of 8/14/14)

Student Services: Readiness Assessment

1,290 assessments started

1,029 assessments completed

Student Services: Readiness Assessment

SmarterMeasure™

Learning readiness indicator

Distribution

Section	N	High Readiness	Medium Readiness	Low Readiness
Life Factors	1,125	319	627	179
Individual Attributes	1,050	232	707	111
Reading Rate & Recall	971	761	197	13
Technical Competency	955	840	85	30
Technical Knowledge	942	540	393	9

Graphical Distribution

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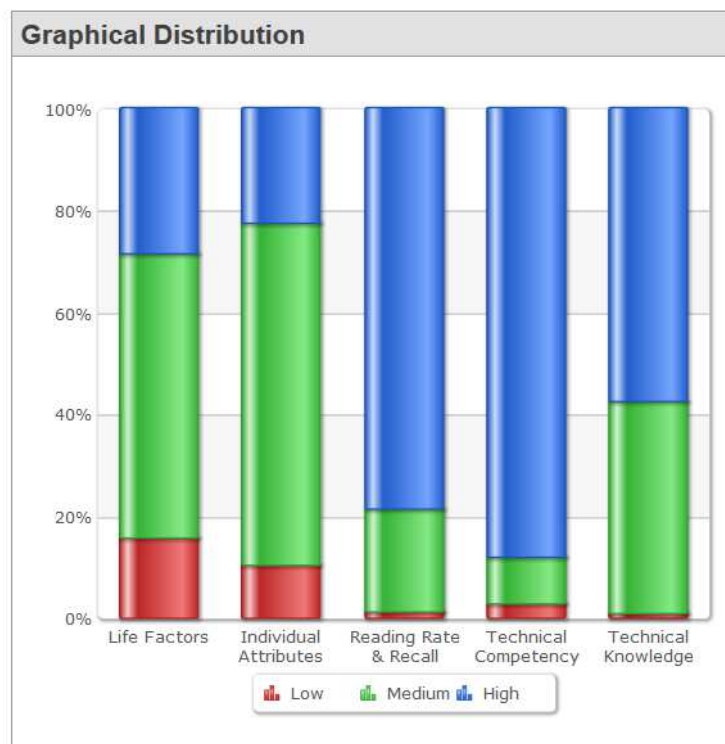
Student Services: Learner Support

Learner Support

Tech Support
Academic Support
Student Services and Resources
Distance Learning Library Resources
Accessibility
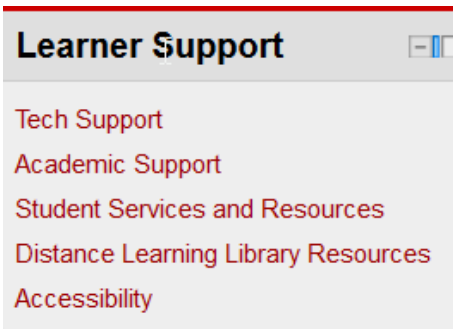
Tech Support

- IT Help
- UCS Account
- LMS Support
- Proctored Exam Technical Requirements
- Web Conferencing System Requirements

Academic Support

- Online Orientation
- Registration
- Tutoring
- Library Resources for Distance Learners

Student Services and Resources
(links directly to Student Services page on Student Affairs website)

Distance Learning Library Resources
(links directly to the Distance Learning Services page on the University Libraries website)

Accessibility

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Join In!

Join In! **Opportunities for Faculty**

- Task Forces

  - Moodle Users Group

  - Student Support

  - Faculty Incentives

  - CAFÉ

- Pilots

  - Lynda.com

  - Moodle 2.7

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Join In! DL Events

- ## DL Events

  - **October 15, 2:00 pm:** Moodle Users Group (MUG)
    Dupre Library Lounge (room 221)

  - **October 31-November 17**: APPQMR online workshop (5th edition)

  - **November 10-14**: National DL Week

  - **Mid-December**: Winter Course Reviews

  - **Winter**: EdCamp

Join In! Conferences

- **September 29-October 1**: 6th Annual QM Conference (Baltimore)

- **October 15-17**: UPCEA 2014 South Region Conference (Baton Rouge)

- **October 27-30**: E-Learn Conference (New Orleans)

- **October 29-31**: 20th Annual Online Learning Consortium International Conference (Orlando)

    - Consider applying for the [Bruce Chaloux Memorial Conference Scholarship Fund](#) (deadline September 10)

- **November 19-21**: WCET Annual Meeting (Portland)

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Questions